### CAPABILITIES OVERVIEW



### **Project Management**

Project Management is about ensuring that a project realizes the intended benefits, on time and on budget. Rarely is the path from project inception to project completion a straightforward one. More commonly, a project is faced with challenges, constraints, and changes as it moves forward and meets various milestones along the way.

## At the end an important question will be asked: Did the project meet the defined objectives?

That single question will not only test the quality and discipline of the delivery team but also – and maybe more importantly – the project management approach taken.

Online understands that a project – whether it's a multi-year, multi-million dollar initiative, or an eight-week project for a single user – represents an investment of time, resources, and money for our clients. We also understand that each project investment must meet the defined objectives. By carefully listening to our client's needs, and then applying industry best practices, our project managers deliver success.

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#### Award-Winning Projects

Online has a history of delivering projects that not only make our clients successful, but also attract awards and recognition from industry groups such as the Project Management Institute (PMI).

In 2022, our Client Shared Health, together with Online, was awarded PMI Manitoba Chapter's Project of the Year Award for the Workforce Optimization Project.

A key initiative that was part of the Province's pandemic response plan, the Workforce Optimization Project centralized staff scheduling systems from 12 hospitals and Personal Care Homes, onto one shared solution.



Results. Guaranteed.

## CAPABILITIES OVERVIEW

### Our Approach

Like all disciplines, project management continues to evolve and Online's PM team embraces new ways of leading projects that best support the needs of our clients. This includes using PMBOK best practices, applying PRINCE2 methods, using Agile methodologies, or helping transition from a waterfall approach to Agile project management.

Our project managers also understand the importance of security in everything we do today and ensure that security requirements are considered with each sprint or milestone.

Ultimately, projects are all about making change happen. We take our real-world experience in project management, process improvement and organizational change and work with our clients to create solutions that work for them, transferring our knowledge to them along the way. Using a collaborative model, we transform a vision for change into a plan of action and assemble and motivate teams to achieve the desired outcomes.

### Our Team

We believe that project management is a skilled discipline that requires experience and training. Our project managers have led projects in many different industries using various technologies and approaches. Their experience spans several project disciplines including:



Supported by our Project Management Practice, our project managers are given the time, training, and mentoring required to continually develop their skills. Our Practice model provides a mechanism for our team to collaborate, share lessons learned, and capitalize on the collective knowledge of a broader team. Our project managers are passionate about professional development and have, or are working towards, industry standard certifications such as Leading SAFe®, the Project Management Institute's (PMI) Project Management Professional (PMP), and PRINCE2 (Foundation and Practitioner levels). They also value the benefits of volunteering and are leaders in the larger project management community within their geographies such as the local PMI chapters and Scaled Agile.

#### Contact:

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### About Online Business Systems

Founded in 1986, Online is an established Digital Transformation and Cybersecurity consultancy. We empower enterprise customers across North America by enhancing their competitive advantage with improved business processes and secure information systems. We guarantee results through our technical skills, our business processes, and change management expertise.

